

THE GUY, LLC

Planned Service Agreement

As a member of the PSA program, you will receive several benefits that will save you time and money. We have outlined the benefits below. The cost is based on a per system charge. The first system is \$150 and each additional system is \$100. When it comes time to renew, we offer a \$20 discount per contract. If you have one system it would run \$150 for the first year and \$130 for each year following that you maintained your renewal. If you had two systems, it would run \$250 for the first year and \$230 for each year following that you maintained your renewal.

As a PSA member, you are provided the following benefits:

- _ Priority Service – same day service
- _ Spring Check – 21-point inspection of the air conditioning system
- _ Fall Check – 21-point inspection of the heater or furnace system
- _ 20% Parts Discount – receive 20% discount on regular parts pricing
- _ No After-Hours Diagnostic Fee – The diagnostic fee for all PSA members is \$69.95 Monday-Friday after 5pm and weekends (normally \$125.00)

The PSA program runs annually from the sign-up date through the next 364 days. We will send out a renewal letter when it is time to renew or we will remind you while on site if it is within the same month of the PSA expiring. Let us know if there are additional questions about our PSA program.